

Baby's Sound is Not Working or Distorted

Purpose

If the Baby is not making any sound it could be due to a connection problem.

Prerequisites

- Baby – The red light must be on (solid or flashing) and the yellow light must be off
- Phillips head screwdriver
- Battery cover key

Steps to Take

1. Remove back cover with the instructor key



2. Remove the battery module by taking out the two small Phillips screws, one above and one below the lights.



3. Blow off the whole module as well as the cavity.
4. If you go to put the module back in, there is a piece sticking out that is the first point of contact. This is about an inch and brass colored. Wipe this off good with a piece of cloth.
5. Put the baby back together.
6. Test the sound now to see if it is clearer.

7. Contact Product Support if the sound has not improved.

For additional assistance and video tutorials visit our website:

www.realityworks.com/support/